



Homeland
Security

Privacy Office, Mail Stop 0655

December 14, 2018

SENT VIA E-MAIL TO: 64902-15884668@requests.muckrock.com

Matthew Hoppock
MuckRockNews
DEPT MR 64902
411A Highland Ave
Somerville, MA 02144-2516

Re: **2019-HQFO-00227**

Dear Mr. Hoppock:

This letters acknowledges receipt of your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), Privacy Office, dated December 13, 2018, and received in this office on December 14, 2018. You requested documents that include any user manual or policy guide for the HSI Forensic Document Laboratory.

Due to the subject matter of your request, I am transferring this request to the FOIA Officer for ICE. Please find their contact information below:

United States Immigration & Customs Enforcement (ICE)

Freedom of Information Act Office
500 12th Street, SW, Stop 5009
Washington, D.C. 20536-5009
FOIA Officer: Catrina Pavlik-Keenan
FOIA Requester Service Center Contact: Fernando Pineiro
Phone: 866-633-1182
Fax: 202-732-4265
E-mail: ice-foia@dhs.gov
[ICE Website](#)

If you need to contact our office again about this matter, please refer to **2019-HQFO-00227**. You may contact this office at 1-866-431-0486 or 202-343-1743.

Sincerely,

A handwritten signature in black ink that reads "James V. Holzer, Jr." with a stylized flourish at the end.

James Holzer
FOIA Program Specialist